

PMI-ACP

Exam Preparation Course Institute i4



PMI-ACP® Exam Content Outline

PMI-ACP Course

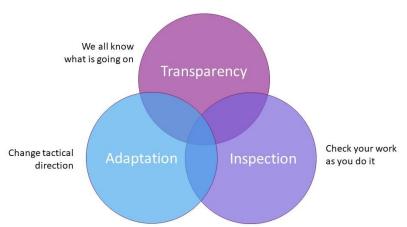
	Domain	Test Percentage
Domain I.	Agile Principles and Mindset	16%
Domain II.	Value-driven Delivery	20%
Domain III.	Stakeholder Engagement	17%
Domain IV.	Team Performance	16%
Domain V.	Adaptive Planning	12%
Domain VI.	Problem Detection and Resolution	10%
Domain VII.	Continuous Improvement (Product, Process, People)	9%



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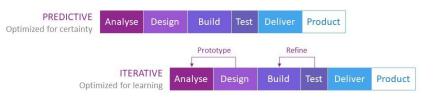
Empirical Process Control

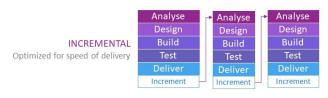




Agile vs. Waterfall Project Management

The Agile Mindset









Stacey Matrix

Complex

Simple

Complicated

The Agile

Mindset

The Agile

Mindset

The Agile

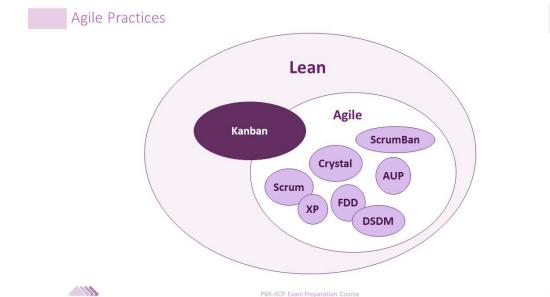
Mindset

Chaos

Unknown

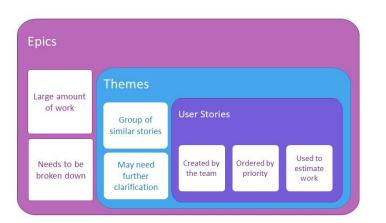
Technology

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SCRUM The Agile Mindset 9 Daily Scrum Development Team plans how they can best collaborate for the next 24 hours Scrum Master 1 Day 000000 Sprint Sprint 1-4 Weeks Review **Development Team** Scrum Team and **Product Owner** and adapt the product at end of Sprint Planning Development Team pulls highest priority work from Product 000000 Sufficient qualit stakeholders: DT plan for how Ordered list of Backlog to Sprint Backlog that it could be customer, users, they will deliver Sprint what to build: released if team, executives. on the Sprint Goa features, stories roduct Owner Retrospective Scrum Team Inspect and adapt the system of work at the end of Product Sprint Product Backlog Backlog Increment

Themes, Epics, and User Stories



The Agile Mindset

Burn Up Charts





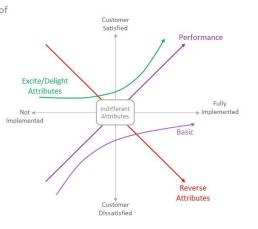
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Kano Analysis

Kano analysis is a model of determining distinct categories of needs or wants and quality of product.

- Basic/Threshold Attributes
- Performance/Linear/One-Dimensional Attributes
- Excite/Delight Attributes
- Indifferent Attributes Reverse Attributes

Attributes	Effort	Customer Satisfaction	How much should be done?	
Basic/Threshold	Doing more	Neutral	Never do less. The customer may not even buy the product.	
	Doing less	Dissatisfied		
Performance/Linear /One-Dimensional	Dong more	Satisfied	More is directly correlated to customer satisfaction.	
	Doing less	Dissatisfied		
Excite/Delight	Doing more	Satisfied	This is where the product is separated from the competition.	
	Doing less	Neutral		
Indifferent	Doingmore	Neutral	Adds little or no business value.	
	Doing less	Neutral		
Reverse	Doing more	Dissatisfied	Avoid these attributes.	
	Doing less	Satisfied		





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Assessing Risk



Standard Prompt Lis		
PESTLE	SPECTR	
Political	Sociocu	
Economic	Political	
Social	Econom	
Technological	Compet	
Legal	Technol	
Environmental	Regulat	
	Uncerta	
TECOR	Market	

TECOP Technical Environmental Commercial Operational Political

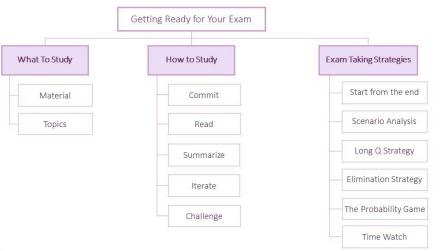
SPECTRUM Sociocultural Political Economic Competitive Technology Regulatory/legal Uncertainty/risk Market





Getting Ready for Your Exam

Adaptive Planning





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