INSTITUTE i4

PMI-ACP

Exam Preparation Course

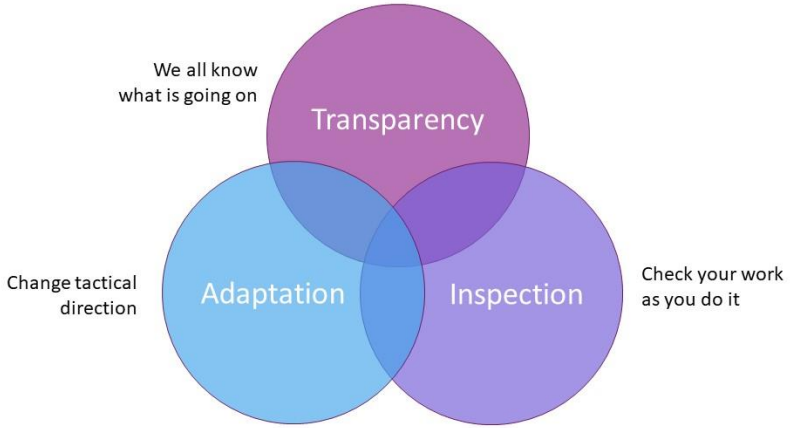
Institute i4

Project Management Institute.
Registered Education Provider

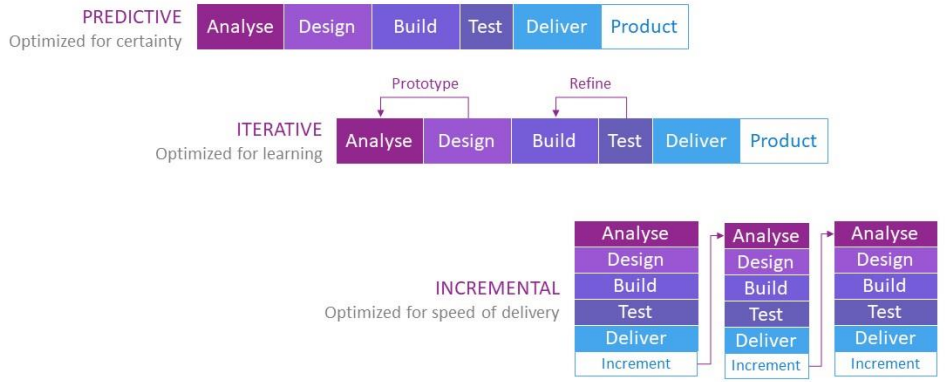
PMI-ACP® Exam Content Outline

	Domain	Test Percentage
Domain I.	Agile Principles and Mindset	16%
Domain II.	Value-driven Delivery	20%
Domain III.	Stakeholder Engagement	17%
Domain IV.	Team Performance	16%
Domain V.	Adaptive Planning	12%
Domain VI.	Problem Detection and Resolution	10%
Domain VII.	Continuous Improvement (Product, Process, People)	9%

Empirical Process Control

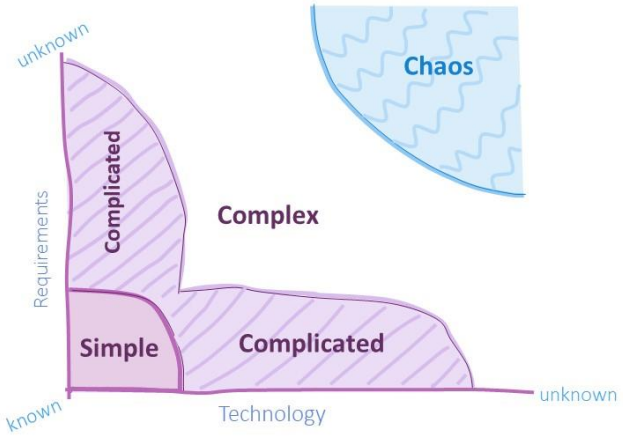


Agile vs. Waterfall Project Management

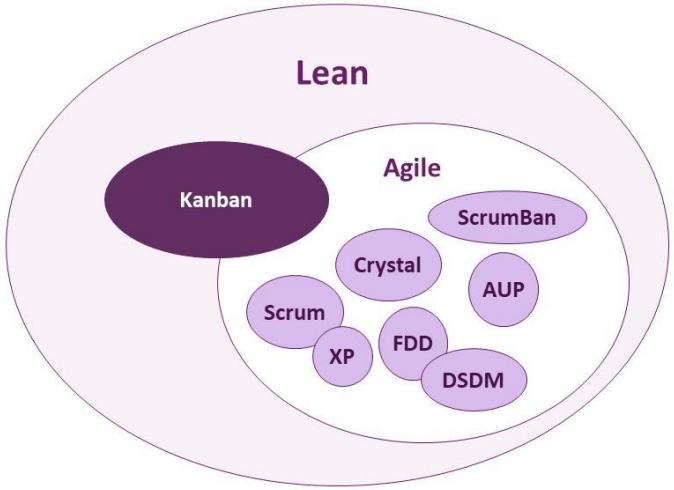


Why Use Agile?

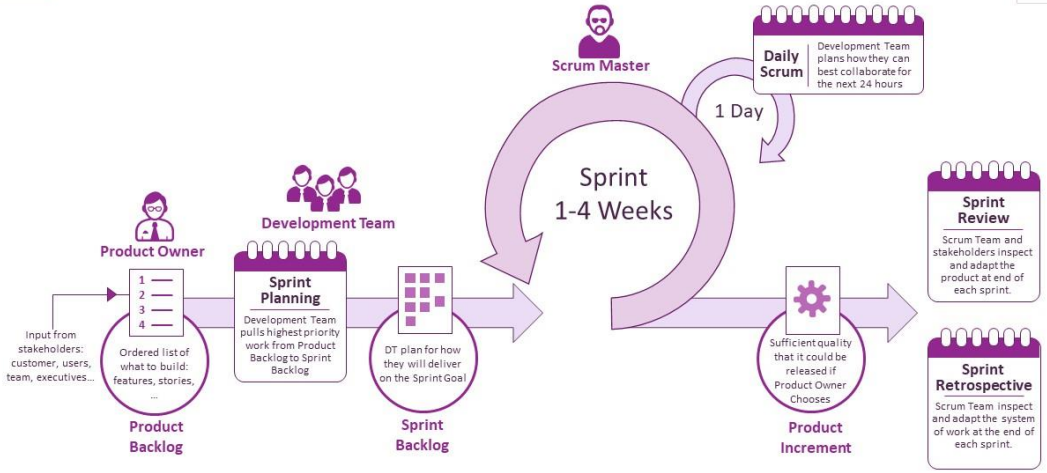
Stacey Matrix



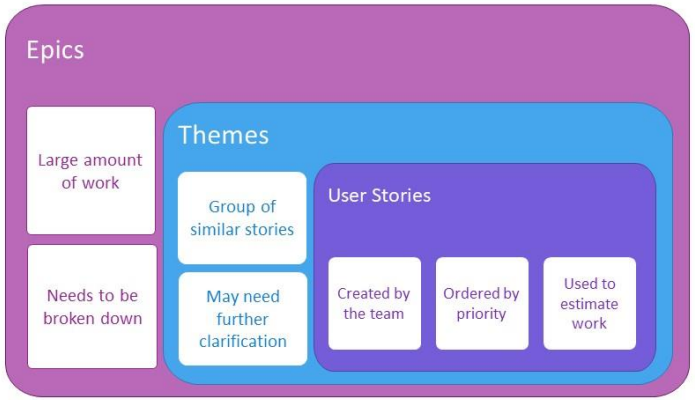
Agile Practices



SCRUM

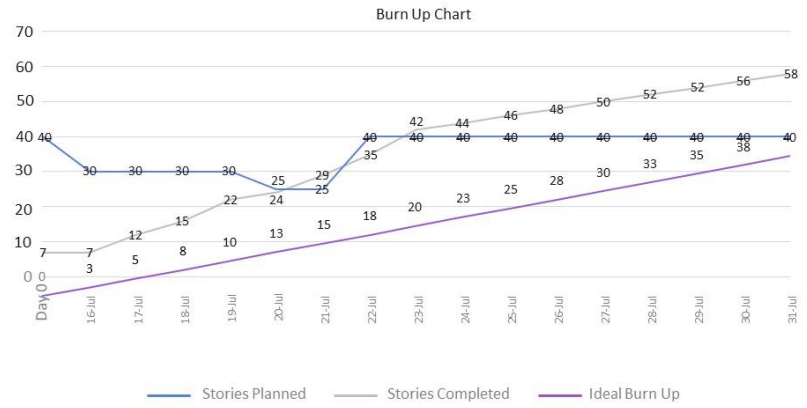


Themes, Epics, and User Stories



Burn Up Charts

Team Performance



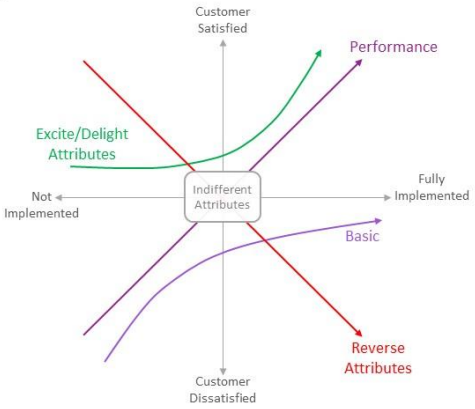
Kano Analysis

Adaptive Planning

Kano analysis is a model of determining distinct categories of needs or wants and quality of product.

- Basic/Threshold Attributes
- Performance/Linear/One-Dimensional Attributes
- Excite/Delight Attributes
- Indifferent Attributes
- Reverse Attributes

Attributes	Effort	Customer Satisfaction	How much should be done?
Basic/Threshold	Doing more	Neutral	Never do less. The customer may not even buy the product.
	Doing less	Dissatisfied	
Performance/Linear /One-Dimensional	Dong more	Satisfied	More is directly correlated to customer satisfaction.
	Doing less	Dissatisfied	
Excite/Delight	Doing more	Satisfied	This is where the product is separated from the competition.
	Doing less	Neutral	
Indifferent	Doing more	Neutral	Adds little or no business value.
	Doing less	Neutral	
Reverse	Doing more	Dissatisfied	Avoid these attributes.
	Doing less	Satisfied	



Assessing Risk

Problem Detection and Resolution

Standard Prompt Lists

PESTLE
Political
Economic
Social
Technological
Legal
Environmental

SPECTRUM
Sociocultural
Political
Economic
Competitive
Technology
Regulatory/legal
Uncertainty/risk
Market

TECOP
Technical
Environmental
Commercial
Operational
Political

SWOT

Getting Ready for Your Exam

Getting Ready for Your Exam